



New Patient Guide

35+ years of trusted care, tailored dental solutions for the whole family.



[HUNTERDENTALGROUP.COM.AU](https://www.hunterdentalgroup.com.au)

CESSNOCK 4990 1279 | DUNGOG 4992 3366 | GREENHILLS 4934 7877

Welcome to Hunter Dental Group

We've been proudly serving the Hunter Valley community for over 35 years. Our experienced and compassionate team is dedicated to making every patient feel comfortable, informed, and confident in their dental care. Whether you're here for a routine check-up, a smile makeover, or anything in between, we combine trusted expertise with a gentle, personalised approach. We look forward to welcoming you and supporting your oral health journey from day one.

This booklet is designed to give you all the key information you'll need as a new patient, including what to expect at your first appointment, payment options, health fund information, and how to get in touch with us.



WHERE TO START?



Comprehensive Dental Checkup Packages

A comprehensive check-up and clean is the best place to start your dental care. It gives us a full picture of your oral health so we can detect any issues early and help you plan for a healthy smile long-term. During this thorough examination we'll check your teeth, gums, and mouth, take X-rays if needed, and finish with a professional clean to remove plaque and polish your teeth.

If any issues are found during your check-up, we'll guide you through a personalised treatment plan. From there, we'll book in any follow-up appointments needed, all at a pace that works for you. Our goal is to make your dental care clear, comfortable, and stress-free.

\$299 for 13 years +

\$149 for 7-12 years old

\$99 for 0-6 years old

*maximum out of pocket cost. Health fund rebates will be covered for dental treatment with your health fund

Our Services



Cosmetic & Restorative Dentistry

Whether you're looking to enhance your smile or restore damaged teeth, our cosmetic and restorative dental services can help you achieve a healthy, confident look. Our team will work with you to create a treatment plan that suits your goals, lifestyle, and budget. We offer:

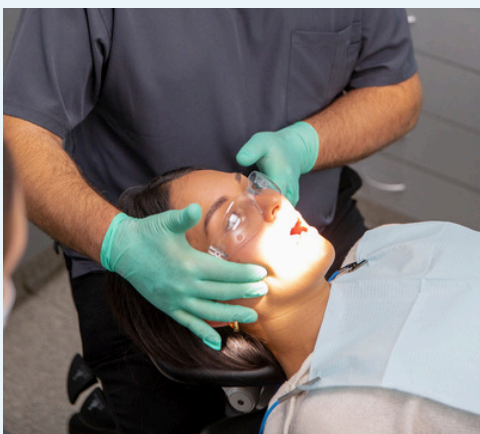
- Veneers
- Crowns
- Bridges
- Teeth Whitening
- Fillings
- Cosmetic Injectables
- Implants
- Teeth Straightening (Clear Retainers)



General Dentistry

General dentistry is all about keeping your teeth and gums healthy for life. From regular check-ups and cleans to fillings, fluoride treatments, and gum care, we're here to help prevent problems before they start – and treat them promptly when they do. These include:

- EMS Airflow
- Check-up & Clean
- Root Canal Treatment
- Gum disease Treatment
- Wisdom Tooth Removal
- Dentures
- Children's Dentistry
- Grinding and TMJ



Emergency Care

Dental emergencies can happen when you least expect them – and we're here to help. Whether it's a toothache, broken tooth, lost filling, or injury, our team offers prompt, compassionate care to relieve pain and prevent further damage. If you're in pain or something doesn't feel right, contact us right away.

- Toothaches
- Oral Injury
- Chipped or dislodged teeth
- Facial Swelling
- Abscess or infection
- Lost fillings, crowns or bridges

Care for Anxious Patients

We understand that visiting the dentist can be a source of anxiety for many people – and that’s completely okay. Dental anxiety can affect patients of any age, from young children to adults, and we’re here to support you every step of the way. Your comfort is our priority.

For those who feel especially nervous or require more complex treatment, we offer sedation options including happy gas (nitrous oxide) for relaxation during your appointment, or General Anaesthesia in a hospital setting for complete peace of mind. Whatever your needs, we’ll work with you to find the best approach so you can feel calm, safe, and confident in your care.



Free Children’s Dental*

We proudly support the Child Dental Benefits Scheme (CDBS), a government initiative that helps eligible children aged 0–17 access essential dental care. **The program covers up to \$1158 in dental services over two calendar years**, including check-ups, cleans, fillings, and more, all bulk billed with no out-of-pocket cost. We make the claiming process easy and stress-free, and our team is here to create a calm, friendly environment to help kids feel relaxed and confident about their dental visits. If you’re unsure about eligibility, just ask – we’re happy to help.

Flexible Payment Options

We believe everyone should have access to the dental care they need, which is why we offer a range of flexible payment solutions. You can spread the cost of treatment using ZIP, Afterpay and HUMM making it easier to manage your dental expenses with smaller, interest-free repayments.

In some cases, you may also be able to access your superannuation early to help cover the cost of essential dental work. If you're unsure which option is right for you, our team is happy to guide you through the process and find a solution that suits your needs and budget.

If you'd like to know more or need help getting started, just ask our friendly reception team, we're here to help you find the best option for your needs and budget.



Health Funds

We accept **all health funds** and offer convenient on-the-spot claiming through HICAPS, just bring your health fund card to your appointment. We're also preferred providers for **Bupa, HCF, and CBHS**, which means eligible members can enjoy discounted fees and higher rebates on a wide range of dental treatments.

To claim your rebate at the time of your appointment, please remember to bring your physical or digital health fund card.



READY TO BOOK?

Making your appointment




BOOK ONLINE

CALL OUR TEAM






Proudly serving the Hunter Valley with three convenient locations in Cessnock, Greenhills, and Dungog. Our friendly team is here to help—connect with us below or take advantage of our easy-to-use online booking portal, available 24/7.

Cessnock

-  4990 1279
-  16, 10-14 North Avenue, Cessnock 2325
-  Mon - Fri 8:30am - 5:00pm
Parking available at Woolworths, Big W or Coles complexes.


Greenhills

-  4934 7877
-  7, 5-9 Mitchell Drive, East Maitland
-  Hours: Mon - Fri 8:30am - 5:00pm
Parking available under the building.
Located in the building next to Service NSW on the corner.

Dungog

-  4992 3366
-  184-186 Dowling Street, Dungog
-  Mon - Thurs 9:00am - 5:00pm
Friday - 8:00am - 4:00pm
On street parking available.

Book Online

-  www.hunterdentalgroup.com.au
Click the BOOK NOW button to suit a time that suits.



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